

Search and Care

No one should fall through the cracks

48th
1972 - 2020
FORTY-EIGHT YEARS OF HELPING OLDER PEOPLE TO LIVE AT HOME



SERVING

YORKVILLE • CARNEGIE HILL • EAST HARLEM
and the GREATER NEW YORK CITY area

ANNUAL REPORT 2020

Dear Friends,

What an extraordinary year this has been for us all, due to the unprecedented challenges of the public health crisis.

Since mid-March, Search and Care has had to repurpose our team and reimagine our agency services and supports to effectively serve not only existing clients, but many new ones throughout the Greater New York City area. We invite you to read more about this on the inside back cover.

Thanks to your support, even in these uncertain times, we were able to provide comfort, reassurance and compassionate care to a record number of frail, homebound and isolated older neighbors. Our agency services remains fee-free, and after nearly 50 years and 20,000+ clients served, vulnerable older people can rest assured Search and Care will continue to be there for them, now as ever.

In deepest gratitude,



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The Search and Care Team

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Connectivity Coordinator
Christen Schuchardt
Nutritionist and Groups Assistant
Joan Dietrich, RN

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Mark Troy
Gail Benintendi
Robert Henn
Vicky Kess
Randy Kaplan
Mary McLaughlin

FINANCIAL REPORT

Financial summary derived from audited financials for July 1, 2019 to June 30, 2020.

OPERATING REVENUE

Board (gifts & events)	\$307,204
Friends (gifts & events)	242,493
Foundations	828,820
Public Funding (NYC Department for the Aging)	163,055
Other Income (faith-based & community support)	85,809
Allocated Investment Income	<u>134,808</u>

Total Revenue	1,762,189
Direct Cost of Special Events and Benefits	<u>(71,083)</u>

Total Operating Revenue \$1,691,106

EXPENSES

Program	\$1,109,137
Administration	130,333
Fundraising	<u>189,720</u>

Total Expenses \$1,429,190

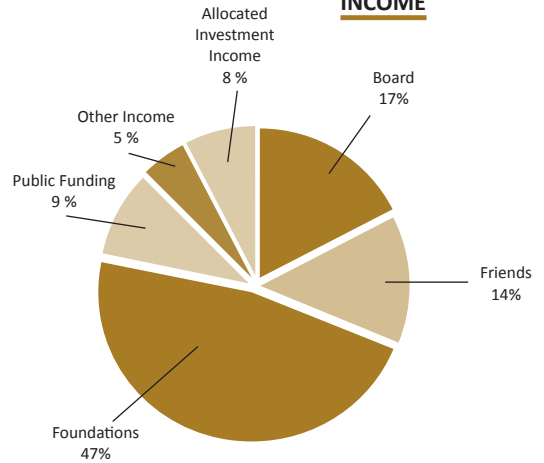
NET ASSETS

Net Assets, beginning of year	\$4,668,526
Excess of operating revenue over operating expenses	261,916
Non-operating investment return	<u>132,335</u>

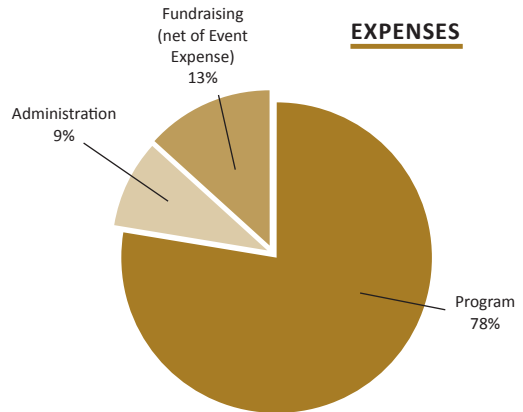
Change in net assets 394,251

Net Assets, end of year \$4,668,526

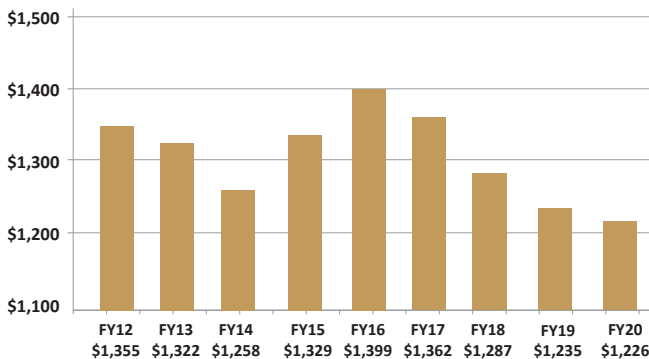
INCOME



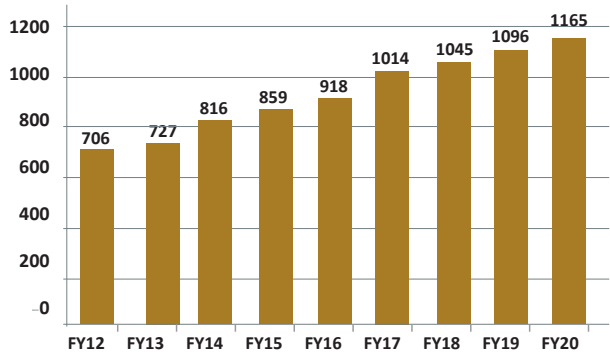
EXPENSES



Cost Spent by Agency Per Client



Clients Served Yearly



Search and Care thanks these foundations, faith-based organizations, community groups, and local legislators, for their generosity.

Foundation Grants

A Kinder World Foundation
Achelis & Bodman Foundation
Emma J. Adams Memorial Fund
Anonymous
The Barker Welfare Foundation
The Theodore H. Barth Foundation, Inc.
Vladimir & Araxia Buckhantz Foundation
Jarvis & Constance Doctorow Family Fdn
Jean & Louis Dreyfus Foundation
Blanche T. Enders Charitable Trust
The Freed Foundation
Carl Jacobs Foundation
Lissner Charitable Fund
Henry & Lucy Moses Fund
The Hyde & Watson Foundation
Moloney Family Foundation

The New York Community Trust
Popular Foundation
Presbyterian Foundation –
Jarvie Grants to Org. Comm.
The Fan Fox & Leslie R. Samuels Fdn
Saint Andrews Society – State of NY
Scaife Family Foundation
The Thompson Family Foundation
Tracy Family Foundation
Michael Tuch Foundation, Inc.
Isaac H. Tuttle Fund
The Vidda Foundation
Washington Square Fund
The Wasily Family Foundation
The Harry and Jeanette Weinberg Fdn
Zette Prize for Community Service

Faith-Based Organizations

The Brick Presbyterian Church
Church of St. Joseph – Yorkville
Fifth Avenue Presbyterian Church
Immanuel Lutheran Church
Madison Avenue Presbyterian Church
Marble Collegiate Church
Temple Emanu-El
(Metzger-Price Fund, Inc.)

Community Groups & Local Legislators

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NYC Council Member Diana Ayala
NYC Council Member Ben Kallos
NYC Council Member Keith Powers
NYS Assem. Mem. Robert Rodriguez

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November 9, 2019

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 Ms. Ekaterina Nezhelskaya
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JAZZ IN JUNE SPECIAL APPEAL 2020 Spring Benefit

Board Co-Hosts
 Neil E. Botwinoff
 Nina S. Myers

The following people contributed to the
 Jazz in June Special Appeal:

Martha & Robert Bernstein
 Neil Botwinoff
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 Ms. Daniele Gerard &
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 Ms. Justine Yunakov
 Ms. Landon Zaki
 Mr. Nicholas Zamiska
 Ms. Stephanie Zavis
 Ms. Stephanie Zillmer
 Ms. Mary Ann Zoellner
 Ms. Ruta Zuokaite

Gifts in Kind FY20

Benjamin Steakhouse
 Alison Berger
 Neil E. Botwinoff
 Brian Boyé
 Chanel
 Church of the Heavenly Rest
 Cipriani
 Alex Cochran
 Orla Coleman
 Community Table
 Restaurant & Bar
 Bernadette Cruz
 Designers Getting Together
 Joseph DiBenedetto
 Edit New York
 Melissa Epperly
 Jean and John Geater
 Glamsquad
 Joanne Giganti
 Hilary Goshier
 Barbara Hayes
 The Highline Hotel
 Liz Hoogenboom
 Kate Karet
 KES
 Kibble Pet
 Brian Kravitz
 Litchfield Inn
 Lisa Bartlett & Marc Mason
 Martine de Richeville
 Maz Mezcal
 Nuan Cashmere
 Sharon Pais
 Nick's Pizza
 Primola
 Salon Art + Design
 SelectCare Home Health Care
 Sew4Lives
 Sisters of Charity of Nazareth
 Michelle Simmons
 Terra Rainwear
 Thorncrest Farm
 Tribeca Grill
 Winvian Farm Spa
 Yelp

In Memory of Suzannah Chandler

The Board, Honorary Directors and Staff of Search and Care are deeply saddened by the passing of our founding Executive Director, Suzannah Chandler, who led the agency with true vision for nearly 34 years, from 1972-2006. Sue's selfless efforts and utter dedication to the betterment of the elderly population in New York City continues to allow this vulnerable part of the community to retain their cherished independence to thrive and participate in city life to the best of their ability. Her loss is being felt by all.



Donations made in honor and loving memory of Suzannah Chandler in 2019-20:

From Ms. Lori Benson
 From Ms. Rebecca Carel
 From Ms. Suzanne Carey
 From Ms. Tracy Chandler French
 From Ms. Margaret Diaz-Cruz
 From Ms. Carol J. Haley
 From Ms. Elizabeth Krueger
 From Mr. Brian C. Kravitz and Mr. Ryan Kruger
 From Mr. and Mrs. Paul C. Lambert
 From Moloney Family Foundation
 From Mr. and Mrs. Merz K. Peters
 From Mr. and Mrs. George E. Relyea
 From Mr. and Mrs. James F. Robinson
 From Ms. Glenn Parkinson
 From Mr. Jerry Romain and Mr. D. Nicholas Russo
 From Mr. Marshall Shatz
 From Mr. and Mrs. Andrew Soussloff
 From Ms. Patsy Weille
 From Ms. Landon Zaki

LEGACY CIRCLE

Legacy Circle is a planned giving program that ensures Search and Care's programs and services will serve the next generation of vulnerable older adults in need. Commitments cost nothing and can be modified at any time as circumstances change. Gifts can be structured as bequests in wills or trusts, appreciated securities, as a beneficiary of an IRA, retirement plan or life insurance policy, a charitable gift remainder trust and/or a deferred gift.

Search and Care acknowledges with appreciation these Legacy Circle members:

Irvine D. Flinn
Manette C. Goodman
Ann Hall Kaplan
Victoria C. Kess

Brian C. Kravitz
Katharine S. Legg
Kathleen B. Linburn
Marion E. Morey

Molly O. Parkinson
Jeanne B. Riegel
Christine L. Robinson
Linda Ross

Caroline M. Tripp
Cecil Wray

For more information about Legacy Circle, call: Brian C. Kravitz, 212-289-5300 or Kravitz@searchandcare.org.

MEMORIAL GIFTS

Gifts in memory of the following community members were received during 2019-20

Ms. Audrey Bergensten

From Mr. and Mrs. John Hirsch

Mr. Matthew Crehan

From Ms. Regina Kravitz

Mrs. Francis Brenner Eisenberg and Mr. Larry Eisenberg

From Ms. Beth Eisenberg

From Ms. Dara Price

Ms. Bianca and Ms. Chiara Falasca

From The Andreotti & Brusone Philanthropy Fund

- Lamberto Andreotti

Ms. Emma P. Hoops

From Dr. Roberta J. Olson

Mrs. Margaret H. Johanson

From Mr. Ralph N. Johanson

Mr. John A. Johnson

From Brian C. Kravitz and Mr. Ryan Kruger

Ms. Emelda Rodriguez

From Millie, Aida, and Margarita

Ms. Priscilla P. Rogerson

From Mr. and Mrs. Joseph A. Baroodly

and Katelyn and Matt Baroodly

From Ms. Lisa Bartlett and Mr. Marc Mason

From Mr. and Mrs. Christopher Pondish

From Ms. Priscilla K. Rogerson

Ms. Nina Sourashnikoff

From Prof. Gabrielle M. Verdier

From Mr. Jacques M. Verdier

Mr. Robert S. Stewart

From Mr. and Mrs. Robert W. Stewart

Mr. Joseph Stock

From Ms. Alice B. Stock

Ms. Phyllis Westermann

From Ms. Barbara Ghammatthi

Mr. Thomas Widmann

From Ms. Allyson Tang

HONORARY GIFTS

Gifts in honor of the following were received during 2019-20

Ms. Elizabeth A. Smith and Mr. John P. Barrie

From Ms. Elizabeth Sierzega

Mr. Neil Botwinoff

From Mr. Ralph A. Siciliano

Ms. Fidelia Castillo

From Mr. Matthew Pana

Ms. Orla Coleman

From Ms. Margot Bridger and Mr. Joseph Paul

From Mr. and Mrs. Richard Hurowitz

From Ms. Kate Karet

From Ms. Sarah Street

The Rev. Matt Heyd and staff at The Church of the Heavenly Rest

From Ms. Jacqueline Counts

Ms. Kate Karet

From Ms. Linda Gross

Ms. Kate Karet and son, Mr. Oliver Levick

From Mr. and Mrs. Brett Singer

Ms. Victoria C. Kess

From Mr. and Mrs. Louis A. Parks

Ms. Billie A. King

From Ms. Katherine King

Ms. Millie Gonzalez

From Anonymous

From Mr. Michael Canick

Mr. Brian C. Kravitz and Mr. Ryan Kruger

From Mr. Mark I. Chinitz

Ms. Linda Lichtman

From Mr. and Mrs. Tom Farmakis

Ms. Nina S. Myers

From Ms. Susan D. Milmoie

From Dr. Anne Sumers and Dr. Elliott H. Sumers

Ms. Joyce O'Neill

From Ms. Heather O'Neill-Ferrer

Ms. Molly Parkinson

From Ms. Edes Gilbert

Ms. Christine L. Robinson

From Dr. Valerie A. Brackett and Mr. Nikolaos D. Monoyios

Ms. Dorothy E. Scarborough

From Ms. Joyce Brennan

From Ms. Liza Herron

Search and Care Employees' Effort During Covid-19

From Mr. Brian C. Kravitz

Ms. Bree Sterne

From Mr. Michael Dober

Ms. Robin Strashun

From Ms. Florence Long

From Mr. Howard Sperber

Ms. Caroline M. Tripp

From Mr. and Mrs. Andrew H. Marks

ESTATE GIFTS

Estate of Ms. Theresa Thompson

Note: Search and Care strives to accurately recognize those who have contributed so generously to our agency in 2020. We apologize if we inadvertently omitted or misspelled names. Please advise Tegan Rein at sandc@searchandcare.org of any errors, so that we may correct our records.

Reimagining Care and Repurposing Team For Older Adults During a Public Health Crisis

Search and Care clients often describe our home visits as a highlight of their week. But when the public health crisis necessitated sheltering in place (essential for older adults), it became apparent our agency had to quickly reimagine our care, and repurpose our team.

Almost overnight, Search and Care transitioned to primarily telephonic and online services and supports to safeguard our clients' ability to still age independently in their cherished homes and familiar communities.

Initial Outreach: In our first weeks operating remotely, our Social Workers and Care Managers sought to assess safety and security, urgent needs and challenges, and the impact of the pandemic on our clients' medical and mental health status.

NEW "Emergency Grocery, Sanitary, Pet Upkeep": With support from New York Community Trust, Robin Hood Foundation, and others, Search and Care continues to offer free emergency shopping. Four team members established a network of reliable suppliers and already 500 financially and physically compromised older adults have benefited—receiving food supplies (fresh produce, meats, fish, dairy, canned goods), household staples, nutritional supplements, sanitizers, disinfectants, pet food and upkeep items, and more.

Upgraded Groups: Enrichment and therapeutic groups are in full swing. Daily telephonic and virtual groups include Medical Rap, Tea and Creativity, Newsroom, Self-Advocacy, Computer Games, Technology Tutorials, Meditation Mondays, Music & Melody, VocalEase, Saturday Pet Pro Workshops, Amigos Virtuales, and more. Our goal is to offer support and camaraderie, while reducing isolation and loneliness.

NEW Mental Health Service: "Talkin' it Out" provide clients access to our bilingual Social Workers. 30-45 minute chats offer clients our undivided attention, normalize concerns, instill confidence, build strength and resiliency, and offer resources and referrals.

Continued Financial Supports: Acting as our clients' representative payee, we oversee clients' finances, take in their Social Security and pensions, pay their bills, and home-deliver weekly cash to avoid exploitation and scams. All this, while practicing proper safety and social distancing protocols.

Enhanced Technology Tutelage: "Silver Circles" enables clients to use technology to communicate with family, friends, physicians and others via email, FaceTime, Zoom, and social media. No tablet—no problem! We offer a free tablet lending library (with data plans) for our more financially constrained clients. A new "Kindling Communities" initiative makes it easier to enjoy our virtual groups, curl up with a book or compete in a Wordscapes tournament.

Telephonic Check-in and Monitoring: Targeting lapsed clients and community referrals (faith, civic, healthcare, housing), we provide ongoing reassurance, support and a voice that says "I care."

Client Impact Coordinator: Our MPA with 30 years of experience asking and listening to client feedback via telephonic interviews, focus groups, and a new Client Advisory Committee – is helping improve our evaluation and effectiveness.

Conclusion: Search and Care's nearly 50-year principles of compassionate, comprehensive care guide our work today. Whether provided directly in clients' homes, telephonically, or virtually, our agency strives to be deeply empathic, intuitive, respectful, responsive, and results-oriented. Every Search and Care client is treated as we would our own family. Nothing less.

Undoubtedly, no agency can claim they haven't been disrupted by the 2020 public health crisis. Search and Care is no different. Being nearly 90% privately funded enables us to be agile and adapt to unforeseen challenges. Our interdisciplinary, multicultural team (25) are dedicated to maintaining our clients' health, safety, quality of life and peace of mind.



1844 Second Avenue
New York, NY 10128

How to Reach Us

212-289-5300

www.searchandcare.org

facebook.com/searchandcare

twitter.com/searchandcareny

Instagram: @searchandcare

Who We Are

Established in 1972, Search and Care seeks out older people who are increasingly vulnerable, homebound, have few supports, and live on modest means.

Providing fee-free care, Search and Care helps clients manage life's daily activities and access essential services to ensure they can safely age in the comfort and familiarity of their own homes.

Since Search and Care's founding nearly 50 years ago, we have served more than 20,000 older New Yorkers.

Search and Care is a non-sectarian, 501(c)(3) not-for-profit registered in the state of New York, which serves any older person, regardless of gender, race, religion, creed or economic capabilities.

How You Can Help

Identify — contact us about any older person who needs help.

Volunteer — assist with telephonic check-in and friendly visiting, shopping and errands, pet upkeep, and chaperoned strolls.

Kindly Contribute — your generosity supports the many programs and services we offer that help vulnerable older people remain safely independent.



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